Job Description

Job Title: Senior Catering Assistant

Reports to: Catering Supervisor

Based at: Café 27 at Brandon Day Centre

Hours: 16 hours per week (two full days)





Key Objectives of Role

1. To help run a small community café, assisting the Catering Supervisor with food ordering (as required), health and safety, menu planning and meal preparation.

Main Responsibilities

- 1. To maintain a clean, safe kitchen and prepare and serve beverages, snacks and meals, ensuring high standards of hygiene are upheld at all times.
- 2. To provide a catering service to day care customers, centre users and visitors as well as the wider community.
- 3. To assist the catering supervisor in growing the business, building good relationships with partners, suppliers and customers.

Key Tasks

- 1. To provide excellent customer service.
- 2. To assist with menu planning, giving recognition to special dietary needs.
- 3. The preparation, production and cooking of nutritious meals.
- 4. The presentation and service of meals to the customer.
- 5. To order supplies as and when required.
- 6. To check deliveries for quality and quantity and reconcile invoices.
- 7. Stock ordering and stock control as and when required.
- 8. To assist with kitchen organisation and management.
- 9. Use and care of all equipment, including the reporting of any faults.
- 10. To maintain a high standard of hygiene in the kitchen, staff and customer wash rooms and dining room.
- 11. To ensure compliance with Empanda's Health and Safety Policy and Health and Safety at work procedures.
- 12. To assist in the completion of accurate financial records and returns as required.

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- 13. Up to five days a week to deputise for the catering supervisor during times of absence, including holidays, sickness and training, as well as for special functions.
- 14. To assist the catering supervisor in raising the profile and promoting the café to the local community.
- 15. To take personal responsibility for demonstrating the aims of the Equality and Diversity objectives.
- 16. To take personal responsibility for own Health, Safety and Welfare and that of colleagues in the workplace.
- 17. The duties listed are not exhaustive and the post holder will be expected to undertake other duties as appropriate to the role and as requested by his/her line manager.

Person Profile

Selection Criteria				
A = Application form		Essential or	Assessment	
I = Interview		Desirable	Method	
T = Test		(E, D)	(A, I, T, D)	
D:	D = Desktop or other practical exercises			
Experience:				
1.	Managing all aspects of a commercial kitchen	D	A/I	
2.	Experience of working within a social care setting	D	A/I	
3.	Menu planning/stock ordering/stock control	Е	A/I	
4.	Knowledge of special dietary needs/allergies	Е	1	
5.	Experience of training and supervising staff	D	A/I	
Qualifications:				
1.	Level 2 Food Safety and Hygiene for Catering OR the			
	willingness to achieve this level before commencing post.	Е	A/I	
2.	Level 3 Food Safety and Hygiene for Supervisors	D	A/I	
3.	GCSE English and Maths or equivalent	D	Α	
4.	First Aid, COSHH, Health and Safety	D	A/I	
Ski	Skills:			
1.	Excellent customer service	E	I	
2.	Ability to produce tasty, nutritionally balanced food	E	Т	
3.	Ability to operate a cash till and reconcile cash and card			
	payments daily	E	1	
4.	Ability to keep records	Е	A/I	
5.	Excellent communication skills	E	A/I	
6.	Fluent in written and spoken English	E	I	
7.	Experienced 'Barista'	D	A/I	
8.	Ability to develop good relationships with customers,			
	partners and suppliers	Е	I	